



# How to Create an Account Using the OpenSport App for the Bendigo Pickleball Club

## Step-by-Step Guide for New Users

Welcome to the Bendigo Pickleball Club! To get started and join our vibrant community, you'll need to create an account using the OpenSport app. Here's a detailed guide to help you through the process.

### Step 1: Download the OpenSport App

The first thing you need to do is download the OpenSport app. It is available for both iOS and Android devices. Look for the Green 'O' logo as shown below:



- For iOS users, visit the App Store on your iPhone or iPad and search for "OpenSport." Tap the "Get" button to download and install the app.
- For Android users, visit the Google Play Store on your smartphone or tablet and search for "OpenSport." Tap the "Install" button to download and install the app.

### Step 2: Open the App and Select "Sign Up"

Once the app is installed, open it by tapping on the OpenSport icon. On the welcome screen, you'll see two options: "Log In" and "Sign Up." Since you are a new user, select "Sign Up."

### Step 3: Enter Your Personal Information

You will be prompted to enter your personal details to create your account. Make sure to fill in the following information accurately:

- Full Name: Enter your first and last name.
- Email Address: Provide a valid email address. This will be used for account verification and communication.

- Password: Create a strong password that includes a mix of letters, numbers, and special characters.
- Confirm Password: Re-enter the password to confirm it.

After filling out these fields, tap on the "Next" button.

## Step 4: Verify Your Email Address

To ensure the security of your account, you'll need to verify your email address. Open your email inbox and look for an email from OpenSport. This email will contain a verification link. Click on the link to verify your email address.

## Step 5: Complete Your Profile

After verifying your email, return to the OpenSport app. You'll be prompted to complete your profile by providing additional information such as:

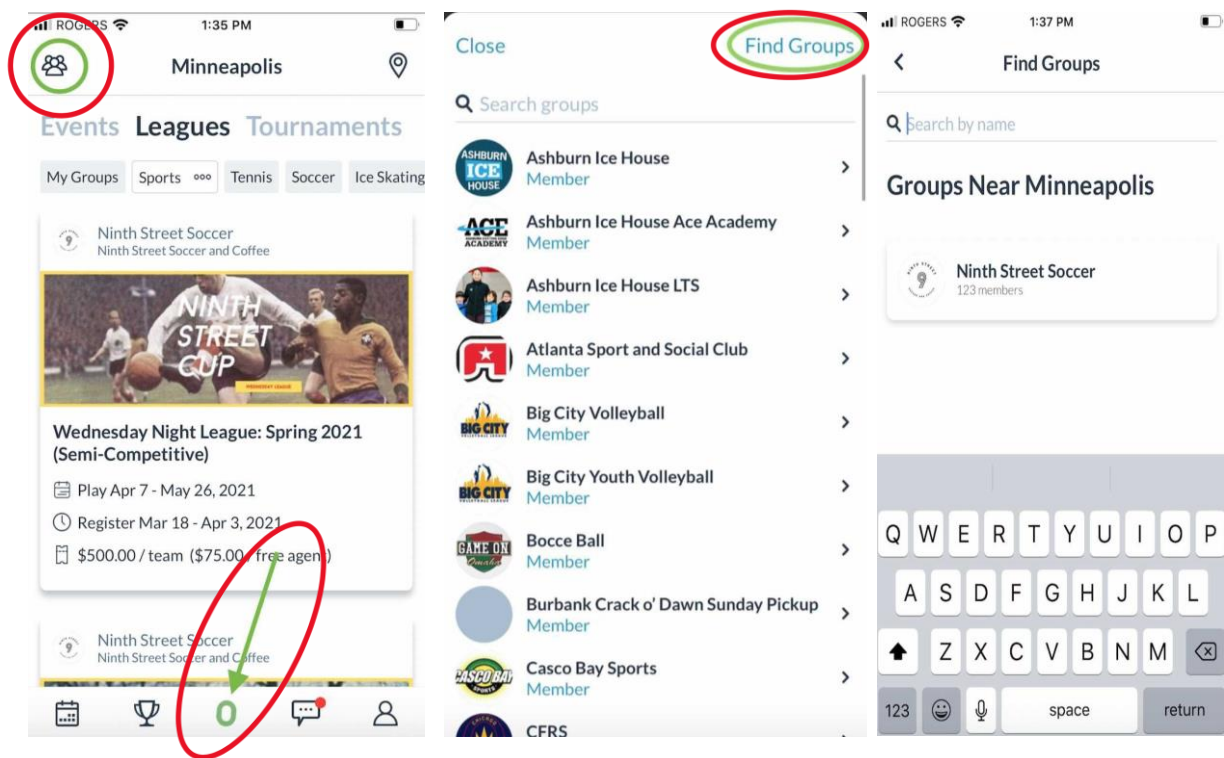
- Phone Number: Enter your mobile phone number for further communication.
- Profile Picture: Upload a clear profile picture. This helps others in the Bendigo Pickleball Club recognize you easily.
- Date of Birth: Enter your date of birth.

Once you've added this information, tap on the "Save" button to complete your profile.

## Step 6: Join the Bendigo Pickleball Club

### On the App

- To find a public group to join, open your OpenSports app
- Go to the Main Discovery "O" Tab (middle icon, from the main navigation bar)
- Tap the top left icon (of the group of people) on the main discovery page
- Tap "Find Groups"
- It will show you a listing of public groups that are nearby
- From here, scroll through local groups, and/or search for the group by name by tapping on the search icon and typing in the group's name (Note: only public groups will show up this way. If you are trying to join a private group, ask the admin to send you an invite code).
- When you find the Bendigo Pickleball Club Group, tap on it, read the group details from the Group's main page, agree to the waiver, and click the "Join" button.



### On the Web

- Find local groups by going to [www.opensports.net/discovery](http://www.opensports.net/discovery) and that will load a list of local public events
- Through those events, you can see which group is hosting the event and can find and easily click on the group name, which will lead you to the group's page, and join the group!



### Upcoming Events



## Step 7: Customize Your Notifications

To stay updated with the latest news, events, and activities of the Bendigo Pickleball Club, customize your notification settings:

- Go to the "Settings" section of the OpenSport app.
- Select "Notifications."
- Enable notifications for messages, events, and other activities related to the Bendigo Pickleball Club.

## Step 8: Explore the App and Engage with the Community

Now that you are a member of the Bendigo Pickleball Club, take some time to explore the app:

- Check out the "Events" section for upcoming games and tournaments.
- Visit the "Chat" section to communicate with other members.
- Browse through the "News" section for the latest updates and announcements.
- Utilize the "Calendar" feature to keep track of important dates and events.

## Troubleshooting and Support

If you encounter any issues during the account creation process or while using the OpenSport app, here are some troubleshooting tips:

- **Forgot Password:** If you forget your password, tap on the "Forgot Password" link on the login screen. Follow the instructions to reset your password.
- **Verification Email Not Received:** If you don't receive the verification email, check your spam or junk folder. You can also request a new verification email from the app.
- **App Crashing or Not Loading:** Ensure you have the latest version of the OpenSport app installed. Restart your device and try opening the app again. If the problem persists, contact OpenSport support.
- **Joining the Club:** If your request to join the Bendigo Pickleball Club is not approved within a few days, reach out to the club administrator for assistance.

For additional support, you can visit the OpenSport help center or contact their customer service through the app.

## Conclusion

Creating an account using the OpenSport app for the Bendigo Pickleball Club is a straightforward process that involves downloading the app, providing your personal information, verifying your email, and joining the club.

By following these steps, you'll be able to connect with fellow pickleball enthusiasts, participate in club activities, and stay informed about upcoming events.

Welcome to the Bendigo Pickleball Club, and we look forward to seeing you on the court!